





Common fault treatment

The following tips will help you detected and eliminate the common fault and error.If the fault you met is not listed below, please contact with your supplier. Only themanufacturer and professionals are capable for investigating and correcting those fault and error.

Fault phenomenon	Method
No response while long pressing down arrow after connected with a power supply	1.Check if all the cables be connected well
	2.Contact your supplier or dealer
No response while pressing up arrow/ down arrow after connected with a power supply	1.Check if all the cables be connected well
	2.Contact your supplier or dealer
Rising in a low speed	1. Check if overloaded, max loading: 125kg;
	2. Contact your supplier or dealer
The motor not move as instructed	1. Contact your supplier or dealer
Go down but not go up	1.Reposition
	2.Contact your supplier or dealer
Downward sliding	1. Check if overloaded, max loading: 125kg;
	2. Contact your supplier or dealer
Frequently Reposition	1. Check if overloaded, max loading: 125kg;
	2. Contact your supplier or dealer
Overwork (Duty cycle: Max 2min on/18min OFF)	 Restart after suspend for 18mins while connecting with power;
	2. Contact your supplier or dealer;
Not enough up&down height	 Press "M"and "3" together for 3 seconds or more, after hearing continuous beeping for twice, it will restore factory settings
	2.Contact your supplier or dealer



1. Power supply: AC100V-240V,50/60Hz

2. Service Environment: 0-40°C

3. Unplug the power plug before cleaning, wipe the dust on surface with slight wet dishcloth when cleaning, be careful not to let the drops into the internal parts, not loose the connector.

4. The electric box contains electronic components, metals, plastics, wires etc., so dispose of it in accordance with each country's environmental legislation, not the

general household waste.
5. Check carefully to ensure correct and complete assembly before using.
6. Be familiar with all functions and program settings of the product before first use.
7. Children are forbidden to play on the product because of unforeseen action when playing, so any dangerous consequences caused by this improper action will not be on manufacturers.

8. Slight noise caused by the V-ribbed belt or brake system due to structure will not

9. Corrosive or abrasive materials are forbidden to clean the equipment. Must ensure that the cleaner used will not pollute the environment.

10. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play

with the appliance. 11. Cleaning and user maintenance shall not be made by children without supervision. 12. If the supply cord is damaged, it must be replaced by the manufacturer, its service

agent or a similarly qualified person in order to avoid a hazard. 13. Please make sure there is no hazard sources in your operating environment. e.g., do not litter the tools around. Always be careful to treat the packaging materials in order to avoid any possible danger, e.g. plastic bag may lead to choking hazard to children. 14. Keep the original package of the equipment if necessary in case of the future use in transportation.



This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

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